Consolidated Financial Results For the first quarter for the fiscal year ending March 31, 2022 [JGAAP]

July 29, 2021

Company Name: ZOZO, Inc. Listed stock exchange: Tokyo

Code: 3092 URL https://corp.zozo.com

Representative: Representative Director, President & CEO Kotaro Sawada

Director, Executive Vice President & CFO Contact Person: Koji Yanagisawa (TEL) 043(213)5171

Scheduled date to file the Scheduled date of

August 13, 2021 financial report: dividend payment:

Supplementary material for quarterly : Yes

financial results

For analysts and institutional investors Quarterly results briefing (: Yes

(Rounded down to million yen)

1. Consolidated business results for the first quarter of the fiscal year ending March 31, 2022 (April 1 to June 30, 2021)

(1) Consolidated business results (cumulative)

| (1) Consolidated business r | esults (cumi | (Percentages indicate YoY changes) | | | | | | |
|--|----------------------------|------------------------------------|-------------|---------|-------------|------|--|------|
| | Net sales Operating profit | | | Ordinar | y profit | | rofit attributable to owners of parent | |
| | Million yen | % | Million yen | % | Million yen | % | Million yen | % |
| First quarter of fiscal year ending March 31, 2022 | 38,866 | 15.4 | 12,591 | 20.8 | 12,534 | 19.7 | 8,731 | 19.3 |
| First quarter for the Year Ended March 31, 2021 | 33,674 | 19.4 | 10,423 | 33.9 | 10,473 | 37.5 | 7,321 | 37.5 |

(NOTE) First quarter of fiscal year ending March 31, 2022 8,790 Million yen Comprehensive income (19.7%)First quarter of fiscal year ended March 31, 2021 7,340 Million yen (38.3%)

| | Net profit per share | Fully diluted net profit per share |
|--|----------------------|---------------------------------------|
| | Yen | Yen |
| First quarter of fiscal year ending March 31, 2022 | 28.91 | - |
| First quarter of fiscal year ended March 31, 2021 | 23.98 | - |

(NOTE) Fully diluted net profit per share is not presented because there are no potential shares with dilutive effects.

(2) Consolidated Financial Position

| (2) Consolidated i mancial i | 03111011 | | |
|--|--------------|-------------|--------------|
| | Total assets | Net assets | Equity ratio |
| | Million yen | Million yen | % |
| First quarter of fiscal year ending March 31, 2022 | 85,726 | 24,392 | 28.3 |
| Fiscal year ended March 31, 2021 | 125,656 | 55,507 | 44.1 |

(Reference) Shareholders' equity First quarter of fiscal year ending March 31, 2022 24,287 Million yen Fiscal year ended March 31, 2021 55,433 Million yen

2.Dividend

| | | Annual dividends | | | | | | | | | |
|---|-----------|------------------|----------|-------|-------|--|--|--|--|--|--|
| | End of Q1 | End of Q2 | Year-end | Total | | | | | | | |
| | Yen | Yen | Yen | Yen | Yen | | | | | | |
| Fiscal year ended March 31, 2021 | - | 15.00 | - | 26.00 | 41.00 | | | | | | |
| Fiscal year ending March 31, 2022 | - | | | | | | | | | | |
| Fiscal year ending March 31, 2022 (Forecast) | | 22.00 | 1 | 33.00 | 55.00 | | | | | | |

3. Forecasts for the fiscal year ending March 31, 3.2022 (April 1, 2021, to March 31, 2022)

(Percentages indicate YoY changes)

| | Net s | ales | Operating profit | | | | Profit attributable to owners of parent | | Net profit per share |
|--------------------------------------|-------------|------|------------------|-----|-------------|-----|---|-----|----------------------|
| | Million yen | % | Million ven | % | Million ven | % | Million ven | % | Yen |
| Fiscal year ending March 31, 2022 | 162,600 | 10.3 | 47,800 | 8.3 | 47,800 | 7.7 | 33,300 | 7.7 | 109.05 |

(NOTE) Revisions to the most recently announced consolidated forecasts:

Notes

(1) Changes of important subsidiaries during the period : None

(Changes in specified subsidiaries resulting in changes in the scope of consolidation)

New - Exclusion -

(2) Application of particular accounts procedures to the preparation of quarterly consolidated financial statements : None

(3) Changes in accounting policies and changes or restatement of accounting estimates

① Changes in accounting policies caused by revision of accounting

standards

② Changes in accounting policies other than ① : None③ Changes in accounting estimates : None

④ Restatement of revisions : None

(NOTE) For further information, please refer to "Changes in Accounting Policies" in (3) Notes on quarterly consolidated financial statements on page 16 of this material.

: Yes

(4) Number of shares outstanding (Ordinary stock)

①Year-end shares outstanding (including Treasury shares)

2 Number of year-end treasury stocks

3Average number of shares during the period

| Q1 of fiscal year ending March 2022 | 311,644,285 Shares | Fiscal year ended March 2021 | 311,644,285 Shares |
|---|--------------------|--|--------------------|
| Q1 of fiscal year ending March 2022 | 14,823,939 Shares | Fiscal year ended March 2021 | 6,279,914 Shares |
| Q1 of fiscal year ending March 2022 | 302,021,058 Shares | Q1 of fiscal year ended March 2021 | 305,295,182 Shares |

- Quarterly financial results are not subject to quarterly review by certified public accountants or auditing firms.
- Explanation regarding the appropriate use of financial forecasts and others special notes
 - The financial forecasts and other statements related to the future contained in this material are based on information currently available to the Company and on certain assumptions deemed to be reasonable. Actual results may differ materially from these forecasts due to various factors. Please refer to "1. Qualitative information on results for the first quarter ended June 30, 2021, (3) Explanation of consolidated business forecasts and other forward-looking information on page 11 for the assumptions underlying the forecasts and cautionary statements regarding the use of the forecasts.
 - We are scheduling to hold a financial result briefing for institutional investors and analysts on July 29, 2021. We plan to post the content of the briefing and the materials used on the day on its website promptly after the briefing.

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1. Qualitative information on results for the first quarter ended June 30, 2021

(1) Overview of business results

Business results for the current fiscal year

[Table 1] YoY comparison

| | Consolidated cumulat | ive first quarter | Consolidated cumulat | ive first quarter | |
|---|----------------------|-------------------|----------------------|-------------------|-----------|
| | of previous fis | scal year | of current fisc | cal year | YoY basis |
| | (April 1 to June | 30, 2020) | (April 1 to June | | |
| Gross merchandise value | 95,330 | (100.0%) | 116,812 | (109.5%) | 22.5% |
| Gross merchandise value (excluding other GMV) | 95,330 | (100.0%) | 106,700 | (100.0%) | 11.9% |
| Net sales | 33,674 | (35.3%) | 38,866 | (36.4%) | 15.4% |
| Gross profit | 32,283 | (33.9%) | 36,924 | (34.6%) | 14.4% |
| Operating profit | 10,423 | (10.9%) | 12,591 | (11.8%) | 20.8% |
| Ordinary profit | 10,473 | (11.0%) | 12,534 | (11.7%) | 19.7% |
| Profit attributable to owners of parent | 7,321 | (7.7%) | 8,731 | (8.2%) | 19.3% |

Figures in parentheses are percentages to gross merchandise value (excluding other GMV)

(Unit: Million yen)

Under the corporate philosophy of "Inspire the world. Deliver joy every day.", we mainly operate the following businesses: Japan's largest fashion eCommerce website ZOZOTOWN and a fashion media WEAR.

In the consolidated cumulative first quarter of the current fiscal year, it was challenging for the apparel industry, as operation of physical stores of some brands was restricted under the continuous expansion of COVID-19. Under this circumstance, our group has been focusing even stronger on creating ZOZOTOWN more attractive to both users and brands, with the aim of increasing the number of unique users and improving the conversion rate (the purchasing rate of unique users). To maximize sales at ZOZOTOWN, we have implemented measures such as sales events ZOZOWEEK in May 2021 (10 days from May 14 to 23, 2021) and broadcasted TV commercial to attract customers in the period of summer sales. In addition, we proactively welcomed new brands in a wide range of genres to meet diversifying needs of users.

We are also actively strengthening the D2C business and product categories, which we have been developing since the previous consolidated fiscal year. On October 22, 2020, "YOUR BRAND PROJECT Powered by ZOZO," the D2C business that we create fashion brands together with individuals who have brilliant talents and senses, started to sell items under the brands that we launched with the influencers. New popular influencers have also participated for the new product rollout for spring/summer in 2021. As explained in the consolidated financial results for the fiscal year ended March 31, 2021, we have changed our business segments from the current fiscal year. Due to this change, the merchandise value in the D2C business is mostly recorded in outright purchase/production and sales. As the categories enhancement, we are expanding merchandise value of the shoe category in ZOZOTOWN by using the "ZOZOMAT". Of the shoes available in ZOZOTOWN at present, the number of shoes covered by the ZOZOMAT exceeds 3,000 styles, and sales in the shoe category are growing steadily. In addition, on March 18, 2021, we renewed ZOZOTOWN; launched ZOZOCOSME to strengthen the cosmetics category, and ZOZOVILLA, which offers a lineup of domestics and overseas luxury brands. ZOZOCOSME handles more than 500 cosmetics brands both from domestic and overseas at the time of the launch, with a female active member ratio of over 70%, and it aims to expand merchandise value of the cosmetics category in ZOZOTOWN. Furthermore, we have implemented a purchase assist function that recommend the color of the foundation that is closest to the measured skin color using "ZOZOGLASS", a device that can measure skin color with high precision. This enables users to have new purchasing experiences. ZOZOVILLA is a luxury and designer brands zone in ZOZOTOWN, with more than 90 luxury brands domestically and overseas. As we have grown together with fashion ever since our foundation, we have again started the zone with strong mind to provide opportunities for "fashion-lovers". We are expecting improvement of ZOZOTOWN branding through the operation of ZOZOVILLA.

Sales of ZOZOTOWN PayPay Mall Shop have been growing steadily due to the good customer retention of new customers acquired through the large-scale "Super PayPay Festival" and other measures implemented in the second half of the previous consolidated fiscal year, as well as the continuous and active deploy of promotional expenses by Yahoo Japan Corporation which operates PayPay Mall.

Regarding the B2B business, brands are actively continuing to enhance their own eCommerce sites, due to the impact of COVID-19.

Consequently, the gross merchandise value in the consolidated cumulative first quarter of the current fiscal year was 116,812 million yen (+22.5% YoY), and the gross merchandise value (excluding other GMV) was 106,700 million yen (+11.9% YoY). Net sales were 38,866 million yen (+15.4% YoY), and gross profit was 36,924 million yen (+14.4% YoY). The ratio of gross profit to the gross merchandise value (gross profit margin) was 34.6%, an improvement of 0.7% point from the same quarter of the previous fiscal year.

As for net sales, the YoY growth rate exceeded that of the gross merchandise value (excluding other GMV), mainly due to the implementation of the free shipping campaign in the same period of the previous year, which was not implemented in the first quarter of the current fiscal year, and growth in outright purchase/production and sales, USED sales, and advertising business. From the beginning of the first quarter of the current fiscal year, we adopted the "Accounting Standard for Revenue Recognition" (ASBJ Statement No. 29, March 31, 2020; hereinafter referred to as the "New Accounting Standard") etc. For details, please refer to 2. Consolidated financial statements (3) Notes to quarterly consolidated financial statements (Changes in accounting policies).

The main factors behind the improvement in gross profit margin were, as mentioned above, the non-implementation of the free shipping campaign, growth in the USED business and advertising business with high gross profit margin, and an increase in other sales.

Selling, general and administrative expenses was 24,333 million yen (+11.3% YoY) and its ratio to the gross merchandise value was 22.8%, a decrease of 0.1% points compared to the same period of the previous fiscal year. The main reasons for the decline in the SG&A-to-sales ratio in YoY basis were as follows. All the percentages to the gross merchandise value are calculated by dividing SG&A expenses the gross merchandise value (excluding other GMV):

Improving factors

- 1. Promotion related expenses to the gross merchandise value declined by 0.6% points, from the change in accounting treatment following the adoption of the New Accounting Standard etc. (point-related expenses that were recorded in selling, general and administrative expenses in the same period of the previous fiscal year were recorded in the sales item).
- 2. Logistics related expenses in personnel expenses to the gross merchandise value declined by 0.5% points, from operation efficiency improvement inside logistics bases
- 3. Payment collection commission to the gross merchandise value declined by 0.3% points, from the better economic contract terms due to the change of payment collection agency for credit card payments.
- Other expenses to the gross merchandise value declined by 0.2% points, from mainly a change in packaging materials (consumables).

Worsening factors

- 1. Advertising expenses to the gross merchandise value rose by 1.0% points, from the active measures to attract customers, such as TV commercial, and the free distribution of ZOZOGLASS.
- 2. Packaging and freight to the gross merchandise value rose by 0.1% points, from the resumption of the same-day delivery service which had been suspended in the same period of the previous fiscal year due to the expansion of COVID-19, in the first quarter of the current fiscal year.

Consequently, operating profit of the consolidated cumulative first quarter of the current fiscal year was 12,591 million yen (+20.8% YoY) and operating profit margin was 11.8% toward the gross merchandise value, an increase of 0.9% points compared with the same period of the previous year. Ordinary profit was 12,534 million yen (+19.7% YoY) and net profit attributable to owners of parent was 8,731 million yen (+19.3% YoY).

Since the Company group is a single segment of the eCommerce business, information by segment is omitted. However, the performance of each business segment within each single segment is shown below.

[Table 2] YoY comparison by business segment

| | Consolidated cumulative first quarter of | Consolidated cumulative first quarter of | Merchandise | Net sales |
|---------------------|--|--|-------------|-----------|
| By business segment | previous fiscal year | current fiscal year | Value | YoY (%) |
| | (April 1 to June 30, 2020) | (From April 1 to June 30, 2021) | YoY (%) | 101 (%) |

| | Merchandise value (Million yen) | Ratio (%) | Net sales (Million yen) | Merchandise Value (Million yen) | Ratio (%) | Net sales (Million yen) | | |
|--|---------------------------------------|--------------|----------------------------|---------------------------------------|--------------|----------------------------|-------|-------|
| ZOZOTOWN Business | 84,999 | 89.1 | 26,686 | 90,648 | 77.6 | 28,812 | 6.6 | 8.0 |
| (Outright purchase/ production & sales) | 516 | 0.5 | 515 | 720 | 0.6 | 716 | 39.7 | 38.8 |
| (Consignment Sales) | 82,390 | 86.4 | 24,077 | 87,346 | 74.8 | 25,549 | 6.0 | 6.1 |
| (USED Sales) | 2,093 | 2.2 | 2,093 | 2,581 | 2.2 | 2,546 | 23.3 | 21.7 |
| PayPay Mall | 4,371 | 4.6 | 1,270 | 9,805 | 8.4 | 2,872 | 124.3 | 126.2 |
| BtoB business | 5,959 | 6.3 | 1,161 | 6,246 | 5.3 | 1,190 | 4.8 | 2.5 |
| Advertisement business | - | - | 776 | - | - | 1,382 | - | 77.9 |
| Subtotal excluding Others | 95,330 | 100.0 | 29,894 | 106,700 | 91.3 | 34,258 | 11.9 | 14.6 |
| Others | - | - | 3,779 | 10,111 | 8.7 | 4,608 | - | 21.9 |
| Total | 95,330 | 100.0 | 33,674 | 116,812 | 100.0 | 38,866 | 22.5 | 15.4 |

Figures in parentheses are percentages to gross merchandise value (excluding other GMV)

1. ZOZOTOWN Business

The ZOZOTOWN Business consists of three business forms: outright purchase/production & sales, consignment sales, and USED sales. "Outright purchase/production & sales" purchases fashion merchandise from each brand and sell them as in-house inventory with the inventory risk. This corresponds to the form of purchasing fashion merchandise from each brand and the form of ordering merchandise by our group, such as MSP (Multi-Size Platform). "Consignment sales" handles consignment inventory of merchandise from each brand and sell them on consignment basis.

"USED sales" mainly buys and sells used fashion-related merchandise from individual users and is positioned as a valueadded service to promote the purchase of new products.

We recognize that increasing the number of buyers and increasing the rate of ZOZOTOWN use in fashion consumption are the key factors in achieving sustainable growth. To this end, we are working to create websites that are attractive to both users and brands.

Transition of major KPIs for the ZOZOTOWN Business are as follows.

(The number of shops, etc.)

[Table 3] Changes in number of shops and brands

| | Pr | evious consoli | dated fiscal ye | ar | Current consolidated fiscal year | | | | |
|---|-------|----------------|-----------------|-------|----------------------------------|----|----|----|--|
| | Q1 | Q2 | Q3 | Q4 | Q1 | Q2 | Q3 | Q4 | |
| Shops in ZOZOTOWN (Note) 1 | 1,348 | 1,404 | 1,433 | 1,468 | 1,488 | - | - | - | |
| Outright purchase/production & sales (Note) 2 | 5 | 5 | 6 | 18 | 20 | - | - | - | |
| Consignment sales | 1,343 | 1,399 | 1,427 | 1,450 | 1,468 | - | - | - | |
| Number of brands (Note) 1,2 | 7,989 | 7,953 | 8,109 | 8,227 | 8,490 | - | - | - | |

(NOTE)

- 1. Figures are as of the end of quarter accounting period.
- 2. Private brand "ZOZO" and "Multi-size" are not included.

The number of new shops opened in the first quarter consolidated accounting period of the current fiscal year was 36 (net increase of 20 from the previous quarter). The major new stores are DIOR and GUERLAIN from LVMH group, Italian luxury brands Salvatore Ferragamo, and the influencer brand eim.

(Number of annual buyers)

[Table 4] Changes in number of annual buyers

| | Previous consolidated fiscal year | | | | С | urrent consoli | dated fiscal yea | ar |
|-------------------------|-----------------------------------|-----------|------------|-----------|-----------|----------------|------------------|----|
| | Q1 | Q2 | Q 3 | Q4 | Q1 | Q2 | Q3 | Q4 |
| Number of annual buyers | 8,662,560 | 8,805,155 | 9,139,796 | 9,485,669 | 9,730,162 | - | - | - |

| (Note) 2 | | | | | | | | |
|--------------------------|-----------|-----------|-----------|-----------|-----------|---|---|---|
| (YoY) | 540,897 | 578,767 | 983,540 | 1,212,066 | 1,067,602 | - | - | - |
| (QoQ) | 388,957 | 142,595 | 334,641 | 345,873 | 244,493 | - | - | - |
| Number of active members | 7,223,753 | 7,434,529 | 7,773,940 | 8,137,729 | 8,367,073 | | - | |
| (Note) 3 | 7,220,700 | 7,404,020 | 7,773,340 | 0,107,720 | 0,307,073 | | | |
| (YoY) | 666,609 | 685,517 | 973,505 | 1,298,063 | 1,143,320 | - | - | - |
| (QoQ) | 384,087 | 210,776 | 339,411 | 363,789 | 229,344 | - | - | - |
| Number of guest buyers | 1,438,807 | 1,370,626 | 1,365,856 | 1,347,940 | 1,363,089 | | - | |
| (Note) | 1,400,007 | 1,070,020 | 1,000,000 | 1,047,040 | 1,000,000 | | | |
| (YoY) | -125,712 | -106,750 | 10,035 | -85,997 | -75,718 | - | - | - |
| (QoQ) | 4,870 | -68,181 | -4,770 | -17,916 | 15,149 | - | - | - |

(NOTE)

- 1. The calculating period is the most recent one-year period prior to the end of the accounting periods.
- 2. Numbers of annual buyers are sum of active members and guest buyers who purchased more than once within the past year from each quarter.
- 3. Numbers of active members are members who purchased more than once within the past year from each quarter.
- 4. Buyers of "PayPay Mall" are not included.

In the consolidated cumulative first quarter of the current fiscal year, the number of annual buyers increased as a result of an increase in the number of active members in both YoY and QoQ. The steady growth in the number of active members was attributable to the retention of new members acquired in the previous fiscal year. Furthermore, the acquisition was boosted by strengthening of customer attraction through broadcasting TV commercial in ZOZOWEEK held in May 2021 and the summer sale in June 2021. The number of guest buyers decreased in YoY due to the enhancement of membership services, such as the enhancement of brand coupons, but increased in QoQ.

(Annual purchase amount and annual purchase pieces)

[Table 5] Changes in annual purchase amount and annual purchase pieces

| | Previous consolidated fiscal year | | | Current consolidated fiscal year | | | | |
|----------------------------------|-----------------------------------|--------|--------|----------------------------------|--------|----|----|----|
| | Q1 | Q2 | Q3 | Q4 | Q1 | Q2 | Q3 | Q4 |
| Annual purchase amount (Total) | 45,128 | 44,341 | 43,809 | 42,845 | 42,363 | - | | _ |
| (Note) 1, 2, 3, 4 | 40,120 | 44,041 | 40,000 | 42,043 | 42,000 | | | |
| (YoY) | -3.8% | -6.7% | -8.0% | -7.9% | -6.1% | - | - | - |
| (QoQ) | -3.0% | -1.7% | -1.2% | -2.2% | -1.1% | - | - | - |
| Annual purchase pieces (Total) | 11.8 | 11.8 | 11.7 | 11.6 | 11.4 | _ | _ | _ |
| (Note) 1, 2, 3 | 11.0 | 11.0 | 11.7 | 11.0 | 11.4 | | | |
| (YoY) | 4.9% | 1.4% | 0.1% | -1.8% | -3.6% | - | - | - |
| (QoQ) | 0.4% | -0.6% | -0.5% | -1.2% | -1.3% | - | - | - |
| Annual purchase amount (Existing | 52,175 | 51,523 | 51,066 | 50,139 | 49,257 | | - | _ |
| members) (Note) 1, 2, 3, 4 | 02,170 | 01,020 | 01,000 | 00,100 | 10,207 | | | |
| (YoY) | -5.2% | -5.9% | -5.6% | -5.4% | -5.6% | - | - | - |
| (QoQ) | -1.6% | -1.2% | -0.9% | -1.8% | -1.8% | - | - | - |
| Annual purchase pieces (Existing | 13.6 | 13.6 | 13.6 | 13.5 | 13.2 | - | | |
| members) (Note) 1, 2, 3 | 13.0 | 13.0 | 13.0 | 13.5 | 13.2 | - | - | |
| (YoY) | 2.4% | 1.5% | 2.1% | 1.0% | -2.8% | - | - | - |
| (QoQ) | 1.6% | -0.3% | 0.3% | -0.7% | -2.2% | - | - | - |

(NOTE)

- 1. The calculating period is the most recent one-year before the end of the accounting periods.
- 2. Indexes for each active member.
- 3. Buyers of "PayPay Mall" are not included.
- 4. The amounts are in yen.

During the consolidated cumulative first quarter of the current fiscal year, the annual purchase amount (Total) decreased in both YoY and QoQ. This was due to an increase in the composition of new members as a result of the steady acquisition of new members from the digital shift in line with the expansion of COVID-19. YoY and QoQ decreases in the annual purchase

amounts of existing members were due to an increase in the percentage of existing active members with short membership history (annual purchase amounts tends to increase according to length of membership). Annual purchase pieces of total, and annual purchase pieces of existing members decreased in both YoY and QoQ. The factors behind this are the same as the factors behind the decrease in the annual purchase amount.

(Average retail price etc.)

[Table 6] Changes in average retail price, average order value and number of shipments

| | Previous consolidated fiscal year | | | Current consolidated fiscal year | | | | |
|---|-----------------------------------|------------|------------|----------------------------------|------------|----|----|----|
| | Q1 | Q2 | Q3 | Q4 | Q1 | Q2 | Q3 | Q4 |
| Average retail price (Note) 1, 2, 3 | 3,443 | 3,381 | 4,301 | 3,748 | 3,490 | 1 | - | - |
| (YoY) | -11.8% | -3.8% | -4.5% | -4.1% | 1.4% | - | - | - |
| Average order value (Note) 1, 2, 3 | 7,409 | 7,370 | 8,516 | 7,991 | 7,501 | - | - | - |
| (YoY) | -11.7% | -2.1% | -5.1% | -3.8% | 1.2% | - | - | - |
| Average purchase pieces per order (Note) 1, 3 | 2.15 | 2.18 | 1.98 | 2.13 | 2.15 | - | - | - |
| (YoY) | 0.1% | 1.8% | -0.7% | 0.4% | -0.1% | - | - | - |
| Number of shipments (Note) 1, 3 | 11,472,548 | 11,011,990 | 11,960,223 | 11,162,186 | 12,085,053 | - | - | - |
| (YoY) | 24.6% | 6.4% | 18.4% | 14.4% | 5.3% | - | - | - |

(NOTE)

- 1. Figures for quarter accounting period are used.
- 2. The amounts are in yen.
- 3. "PayPay Mall" is not included.

The average retail price of the consolidated cumulative first quarter of the current fiscal year increased in YoY. The reason why it increased was a decrease in the proportion of discount sales in the gross merchandise value, as each brand actively lowered prices at the unprecedented timing due to the impact of the expansion of COVID-19 in the same period of the previous year. The average order value also increased YoY.

Results for ZOZOTOWN Business (outright purchase/production & sales, consignment sales and USED sales) are as follows:

i. Outright Purchase/Production & Sales

In the consolidated cumulative first quarter of the current fiscal year, the merchandise value was 720 million yen (+39.7% YoY), accounting for 0.6% of the gross merchandise value (0.5% in the same period of the previous fiscal year). Net sales were 716 million yen (+38.8% YoY). As of the end of June 2021, the number of shops opened on ZOZOTOWN for outright purchase/production & sales is 20 (18 as of the end of March 2021).

ii. Consignment Sales

In the consolidated cumulative first quarter of the current fiscal year, the merchandise value was 87,346 million yen (+6.0% YoY), accounting for 74.8% of the gross merchandise value (86.4% in the same period of the previous fiscal year). Net sales (consignment sales commission) were 25,549 million yen (+6.1% YoY). As of the end of June 2021, the number of shops opened on ZOZOTOWN for consignment sales was 1,468 (1,450 as of the end of March 2021).

iii. USED Sales

In the consolidated cumulative first quarter of the current fiscal year, the merchandise value was 2,581 million yen (+23.3% YoY), accounting for 2.2% of the gross merchandise value (2.2% in the same period of the previous fiscal year). Net sales were 2,546 million yen (+21.7% YoY).

②PayPay Mall

ZOZOTOWN opened a shop on "PayPay Mall" an online shopping mall operated by Yahoo Japan Corporation. In the consolidated cumulative first quarter of the current fiscal year, the merchandise value was 9,805 million yen,

(+124.3% YoY), accounting for 8.4% of the gross merchandise value (4.6% in the same period of the previous fiscal year). Net sales (consignment sales commission) were 2,872 million yen (+126.2% YoY).

③BtoB business

The BtoB business is a business model in which we are commissioned to build and operate brands' own eCommerce sites. In the consolidated cumulative first quarter of the current fiscal year, the merchandise value was 6,246 million yen (+4.8% YoY), accounting for 5.3% of the gross merchandise value (6.3% in the same period of the previous fiscal year). Net sales (consignment sales commission) were 1,190 million yen (+2.5% YoY). As of the end of June 2021, the number of consigned sites was 49 (53 as of the end of March 2021).

4 Advertisement business

The advertisement business is a business model that generates advertising revenue by providing advertising space to client brands and ad agencies by utilizing the user reach base of ZOZOTOWN and WEAR. In the consolidated cumulative first quarter of the current fiscal year, net sales were 1,382 million yen (+77.9% YoY). As for WEAR, the Company continues to focus on expanding the number of users and contents. As of the end of June 2021, the number of app downloads exceeded 15 million, and the number of monthly active users is growing steadily.

(5) Others

The other segment of the gross merchandise value includes 1) the merchandise value of shops concluded "ZOZO Option" contracts in the fashion category stores excluding ZOZOTOWN in PayPay Mall (service that enables those shops enjoy merits through sales support such as to participate special events by ZOZO) which was recorded from the third quarter consolidated accounting period of the previous fiscal year, and 2) the merchandise value of a consolidated subsidiary's own eCommerce website which was recorded from the second quarter consolidated accounting period of the previous fiscal year. In the consolidated cumulative first quarter of the current fiscal year, the merchandise value was 10,111 million yen, accounting for 8.7% of the gross merchandise value.

Within the others segment, net sales generated from businesses related to ZOZOTOWN (shipping income and settlement commission etc.), and other revenues mentioned above are included. In the consolidated cumulative first quarter of the current fiscal year, net sales were 4,608 million yen (+21.9% YoY).

(2) Explanation of financial position Overview of total assets, liabilities, and net assets

(Unit: Million Yen)

| | Previous consolidated fiscal year | First quarter consolidated accounting period | Increase/ decrease rate |
|--------------|-----------------------------------|--|----------------------------|
| Total assets | 125,656 | 85,726 | 31.8% |
| Liabilities | 70,149 | 61,333 | 12.6% |
| Net assets | 55,507 | 24,392 | 56.1% |

(Total assets)

Total assets amounted to 85,726 million yen, a decrease of 39,930 million yen (-31.8% from the previous consolidated fiscal year). Current assets decreased by 38,918 million yen, or 39.0%, compared with the previous fiscal year end, amounted to 60,877 million yen. Major components are a decrease of cash and deposits of 34,613 million yen due to share buyback and a decrease of accounts receivable-trade of 5,114 million yen. Non-current assets decreased by 1,011 million yen, or 3.9%, compared with the previous consolidated fiscal year end, amounted to 24,848 million yen. Major components are a decrease of 9 million yen in property, plant and equipment, a decrease of 101 million yen in goodwill, and a decrease of 877 million yen in investments and other assets.

(Liabilities)

Liabilities amounted to 61,333 million yen, a decrease of 8,815 million yen (-12.6% from the previous fiscal year end). Current liabilities decreased by 8,973 million yen, or 13.8%, compared with the previous fiscal year end, amounted to 56,207 million. Major components are a decrease of 518 million yen in deposits received for consignment sales and a decrease of 7,395 million yen in income taxes payable. Non-current liabilities increased by 158 million yen, or 3.2%, compared with the previous fiscal year end, amounted to 5,126 million yen. Major components are an increase of 142 million yen in retirement benefit liability and an increase of 16 million yen in asset retirement obligations.

(Net assets)

Net assets amounted to 24,392 million yen, a decrease of 31,114 million yen (- 56.1% from the previous consolidated fiscal year). Major components are a decrease of 31,997 million yen due to share buyback, an increase of 8,731 million yen due to the recognition of profit attributable to owners of parent, and a decrease of 7,939 million yen due to cash dividends.

(3) Explanation of consolidated business forecasts and other forward-looking information

There are no changes to the consolidated business forecasts announced on April 27, 2021.

(1) Quarterly consolidated balance sheets

| | Previous consolidated fiscal year (As of March 31, 2021) | 1 st quarter consolidated accounting period of current fiscal year (As of June 30, 2021) | |
|---|--|---|--|
| Assets | | | |
| Current assets | | | |
| Cash and deposits | 61,648 | 27,034 | |
| Accounts receivable-trade | 32,781 | 27,667 | |
| Merchandise and finished products | 1,792 | 2,223 | |
| Raw materials and supplies | 79 | 4 | |
| Others | 3,494 | 3,910 | |
| Total current assets | 99,796 | 60,877 | |
| Non-current assets | | | |
| Property, plant, and equipment | 12,019 | 12,010 | |
| Intangible assets | | | |
| Goodwill | 2,190 | 2,089 | |
| Others | 724 | 700 | |
| Total intangible assets | 2,915 | 2,790 | |
| Investments and other assets | 10,925 | 10,04 | |
| Total non-current assets | 25,860 | 24,84 | |
| Total assets | 125,656 | 85,72 | |
| iabilities | | | |
| Current liabilities | | | |
| Accounts payable – trade | 147 | 22 | |
| Deposits received for consignment sales | 21,535 | 21,01 | |
| Short-term borrowings | 20,000 | 20,000 | |
| Income taxes payable | 9,980 | 2,58 | |
| Provision for bonuses | 1,622 | 77: | |
| Provision for bonuses for directors | 81 | 20 | |
| Provision for point certificates | 361 | | |
| Provision for sales returns | 139 | | |
| Others | 11,313 | 11,584 | |
| Total current liabilities | 65,180 | 56,20 | |
| Non-current liabilities | | | |
| Retirement benefit liability | 2,686 | 2,828 | |
| Asset retirement obligations | 2,237 | 2,253 | |
| Others | 44 | 43 | |
| Total non-current liabilities | 4,968 | 5,120 | |
| Total liabilities | 70,149 | 61,333 | |

| | | (Unit: Million yen) |
|---|--|---|
| | Previous consolidated fiscal year (As of March 31, 2021) | 1st quarter consolidated accounting period of current fiscal year (As of June 30, 2021) |
| Net assets | | |
| Shareholders' equity | | |
| Amount of Capital | 1,359 | 1,359 |
| Capital surplus | 1,328 | 1,328 |
| Retained earnings | 77,109 | 77,901 |
| Treasury stock | -24,146 | -56,143 |
| Total shareholders' equity | 55,651 | 24,445 |
| Accumulated other comprehensive income | | |
| Valuation difference on available-for-sale securities | 4 | 1 |
| Foreign currency translation adjustment | -9 | 45 |
| Remeasurements of defined benefit plans | -213 | -205 |
| Total accumulated other comprehensive income | -217 | -158 |
| Share acquisition rights | 3 | 35 |
| Non-controlling interests | 70 | 69 |
| Total net assets | 55,507 | 24,392 |
| Total liabilities and net assets | 125,656 | 85,726 |

(2) Quarterly consolidated statements of income and consolidated statements of comprehensive income Quarterly consolidated statements of income Consolidated cumulative first quarter

| | | (Unit: Million yen) |
|--|---|--|
| | Consolidated cumulative first quarter of previous fiscal year (April 1, 2020, to June 30, 2020) | Consolidated cumulative first quarter of current fiscal year (April 1, 2021, to June 30, 2021) |
| Net sales | 33,674 | 38,866 |
| Cost of sales | 1,377 | 1,942 |
| Gross profit | 32,296 | 36,924 |
| Reversal of provision for sales returns | 107 | - |
| Provision for sales returns | 120 | - |
| Gross profit – net | 32,283 | 36,924 |
| Selling, general and administrative expenses | 21,860 | 24,333 |
| Operating profit | 10,423 | 12,591 |
| Non-operating income | | |
| Interest income | 1 | 1 |
| Received rent | 47 | 71 |
| Foreign exchange gain | 7 | 1 |
| Operations support fee | - | 3 |
| Income from recycling | 8 | 8 |
| Subsidy income | 33 | 6 |
| Gain on unused points | 26 | 11 |
| Others | 3 | 12 |
| Total non-operating income | 129 | 115 |
| Non-operating expenses | | |
| Interest expenses | 19 | 18 |
| Provision for allowance for doubtful accounts | 10 | 0 |
| Rent expense | 45 | 68 |
| Commission expenses | 2 | 10 |
| Loss on investments in partnerships | | 76 |
| Total non-operating expenses | 78 | 173 |
| Ordinary profit | 10,473 | 12,534 |
| Extraordinary losses | | |
| Loss on sales and retirement of non-current assets | 0 | 1 |
| Total extraordinary losses | 0 | 1 |
| Profit before income taxes | 10,473 | 12,532 |
| Income taxes- current | 2,938 | 3,011 |
| Income taxes- deferred | 213 | 790 |
| Total income taxes | 3,151 | 3,802 |
| Net Income | 7,321 | 8,730 |
| Net Income attributable to non-controlling interests | - | -1 |
| Net Income attributable to owners of parent | 7,321 | 8,731 |
| | | |

| · | | (Unit: Million yen) |
|--|---|--|
| | Consolidated cumulative first quarter of previous fiscal year (April 1, 2020, to June 30, 2020) | Consolidated cumulative first quarter of current fiscal year (April 1, 2021, to June 30, 2021) |
| Net Income | 7,321 | 8,730 |
| Other comprehensive income | | |
| Valuation difference on available-for-sale securities | -0 | -2 |
| Foreign currency translation adjustment | 15 | 54 |
| Remeasurements of defined benefit plans, net of tax | 2 | 7 |
| Total other comprehensive income | 18 | 59 |
| Comprehensive income | 7,340 | 8,790 |
| (Breakdown) | | |
| Comprehensive income attributable to owners of parent | 7,340 | 8,791 |
| Comprehensive income attributable to non- controlling interests | - | -1 |

(3) Notes to quarterly consolidated financial statements

(Notes on going concern assumptions) Not applicable.

(Notes on significant changes in shareholders' equity)

On May 26, 2021, we acquired 8,544,000 shares of treasury shares through an off-floor purchase transaction (ToSTNeT-3) on the Tokyo Stock Exchange. Consequently, treasury stock increased by 31,997 million yen in consolidated cumulative first quarter of the current fiscal year.

(Changes in accounting policies)

(Adoption of new accounting standard)

The New Accounting Standard is adopted from the beginning of current first quarter consolidated accounting period, and it recognizes revenue when (or as) it satisfies a performance obligation by transferring promised goods or services (i.e., a goods) to a customer. Goods are transferred when (or as) the customer obtains control of that good. It recognizes as revenue the amount expected to be received upon exchange of goods or services.

As a result, regarding ZOZO points issued on users' purchases at our eCommerce website "ZOZOTOWN", the allowance method was previously adopted for the expenses which was assumed to be exchanged to points in the future and recorded as Point promotion expenses, or Provisions for point certificates. However, if such points provide significant rights to customers, these are identified as performance obligations (contract liabilities) and the recognition of revenue is deferred. Regarding coupon points that are borne by the company, such as sales promotion points for acquiring new customers, the amount equivalent to the points allocated for purchasing merchandise is reduced from the transaction prices, in accordance with the provision of consideration paid to customers stipulated in the New Accounting Standard etc. In addition, for sales with return rights, provision for sales returns was recorded based on the amount which is equivalent to gross profit. However, for merchandise or products that are assumed to be returned, revenue is not recognized at the time of sales in accordance with the provisions for variable consideration, and refund liabilities is recognized based on the amount of consideration received or merchandise or products received.

With respect to the implementation of the New accounting Standard, in accordance with the transitional treatment stipulated in the provisions of paragraph 84 of the New Accounting Standard, the cumulative effect of retrospective implementation of the new accounting policy prior to the beginning of current first quarter consolidated accounting period is added to or deducted from retained earnings at the beginning of the current accounting period and the new accounting policy is applied at the same timing. Consequently, compared to the previous accounting treatment, consolidated cumulative first quarter's net sales decreased by 419 million yen, cost of sales increased by 164 million yen, and selling, general and administrative expenses decreased by 622million yen. Meanwhile, there was no impact on operating profit, ordinary profit, or net income attributable to owners of parent. It also has no impact on retained earnings of the beginning balance.

In accordance with the transitional treatment set forth in paragraph 89-2 of the New Accounting Standard, previous consolidated fiscal year has not been reclassified following the new presentation method. Furthermore, in accordance with the transitional treatment set forth in paragraph 28-15 of the "Accounting Standards for Quarterly Financial Statements" (ASBJ Statement No. 12, March 31, 2020), the company has not presented information of disaggregated revenue arising from contracts with customers under the previous consolidated cumulative first quarter.

(Application of accounting standard for calculation of fair value)

The Accounting Standard for Calculation of Fair Value (ASBJ Statement No. 30, July 4, 2019, hereinafter referred to as the "Accounting Standard for Calculation of Fair Value") and other standards have been applied from the beginning of current first quarter consolidated accounting period, and in accordance with the transitional treatment set forth in paragraph 19 of the Accounting Standard for Calculation of Fair Value and paragraph 44-2 of the Accounting Standard for Financial Merchandise (ASBJ Statement No. 10, July 4, 2019), the new accounting policy stipulated by the Accounting Standard for Calculation of Fair Value will be applied in the future. There was no impact on the quarterly consolidated financial statements.

DISCLAIMER:

This document is summary translation of Japanese version. All readers are recommended to refer the original Japanese version for complete information. In the event of any discrepancy, errors and/or omissions, the Japanese version shall prevail.